10th ROAD TECHNICAL COMMITTEE

Brussels
December 2022
Agenda

- Passenger Rights Report: Making Transport Accessible and Inclusive in the Western Balkans
Objective: lack of implementation of existing legislation in the field of social issues and passenger rights.

Mobility in Western Balkans: FAIR AVAILABLE FOR EVERYONE ATTRACTIVE
Action Plan on Social Issues and Passenger Rights

- Five types of actions:
  - Worker’s fundamental rights;
  - Health and safety at work;
  - Equal opportunities;
  - Just transition for transport workers;
  - Passenger Rights.
Action Plan on Social Issues and Passenger Rights

- Worker’s fundamental rights:
  - Regulation (EC) No 561/2006 – working time/rest time
  - Regulation (EU) No 165/2014 - tachographs
  - Regulation (EU) No 2020/1054 – smart tachographs
  - Regulation (EU) No 2006/22/ – enforcement of social legislation
Action Plan on Social Issues and Passenger Rights

Passenger Rights:

• Regulation (EC) No 181/2011 passenger rights in bus and coach
Report on making transport accessible and inclusive in the Western Balkans

• Objective

• Report Structure
Report on making transport accessible and inclusive in the Western Balkans

Key findings:

• **LIMITED** progress by RP on implementation of legislation;
• on infrastructure - bus and rail stations **TILL SOME DEGREE** accessible;
• **NOT ALL** busses/trains fulfill criteria for persons with reduced mobility;
• the right to assistance **IS LACKING**.
Report on making transport accessible and inclusive in the Western Balkans

• **BIGGEST CHALLENGE** = lack of participation of civil society (NGOs)

• **RECOMMENDATIONS:**

  • improving coordination;
  • awareness raising campaigns;
  • guidelines and standards;
  • building knowledge.