



**10th ROAD TECHNICAL
COMMITTEE**

Brussels
December 2022

Agenda

- **Draft Action Plan for Social Issues and Passenger Rights**
- **Passenger Rights Report: Making Transport Accessible and Inclusive in the Western Balkans**

Action Plan on Social Issues and Passenger Rights

Objective: lack of implementation of existing legislation in the field of social issues and passenger rights.

Mobility in Western Balkans:

FAIR

AVAILABLE FOR EVERYONE

ATTRACTIVE



Action Plan on Social Issues and Passenger Rights

- **Five types of actions:**
- Worker's fundamental rights;
- Health and safety at work;
- Equal opportunities;
- Just transition for transport workers;
- Passenger Rights.



Action Plan on Social Issues and Passenger Rights

- **Worker's fundamental rights:**
 - **Regulation (EC) No 561/2006** – working time/rest time
 - **Regulation (EU) No 165/2014** - tachographs
 - **Regulation (EU) No 2020/1054** – smart tachographs
 - **Regulation (EU) No 2006/22/** – enforcement of social legislation



Action Plan on Social Issues and Passenger Rights

Passenger Rights:


- Regulation (EC) No 181/2011 passenger rights in bus and coach



Report on making transport accessible and inclusive in the Western Balkans

- Objective
- Report Structure





Report on making transport accessible and inclusive in the Western Balkans

Key findings:

- **LIMITED** progress by RP on implementation of legislation;
- on infrastructure - bus and rail stations **TILL SOME DEGREE** accessible;
- **NOT ALL** busses/trains fulfill criteria for persons with reduce mobility;
- the right to assistance **IS LACKING.**

Report on making transport accessible and inclusive in the Western Balkans

- **BIGGEST CHALLENGE** = lack of participation of civil society (NGOs)

- **RECOMMENDATIONS:**

- improving coordination;
- awareness raising campaigns;
- guidelines and standards;
- building knowledge.

