



 **МІНІСТЕРСТВО
ВІДНОВЛЕННЯ**

 **Міністерство
цифрової трансформації
України**

 **Державна
митна служба
України**

 **ДЕРЖАВНА
ПРИКОРДОННА
СЛУЖБА
УКРАЇНИ**

 **USAID**
ВІД АМЕРИКАНСЬКОГО НАРОДУ

 **UKaid**
from the British people

 **EURASIA
FOUNDATION**

 **Агентство
відновлення**

 **ДСБТ**
ДЕРЖАВНА СЛУЖБА УКРАЇНИ
З БЕЗПЕКИ НА ТРАНСПОРТІ

ELECTRONIC QUEUE FOR BORDER CROSSING



eQUEUE ADVANTAGES



DRIVER

- Enables time management and trip planning
- Safety while travelling and waiting at the service zone
- Convenient and fast sign-up process in the app



STATE

- No physical queues
- Traffic flow analysis
- Streamlining transportation
- Reducing corruption risks
- Ability to monitor the situation at the border in real time
- Innovative digital product
Reducing CO₂
- Ability to respond promptly to changes in the border crossing process, to separate flows



BUSINESS

- Lower losses due to downtime
- Business process optimisation
- Transparency and equal rules
- Stabilisation of transportation prices



BASIC INFORMATION



BORDER CROSSING POINTS

- 1 "Yahodyn - Dorohusk"
- 2 "Rava-Ruska – Hrebenne"
- 3 "Krakovets - Korczowa"
- 4 "Shehyni - Medyka"
- 5 "Uzhhorod - Vyšné Nemecké"
- 6 "Porubne - Siret"
- 7 "Chop (Tysa) - Zahony"
- 8 "Reni - Giurgiulesti"
- 9 "Orlivka - Isaccea"
- 10 "Mohyliv-Podilskyi – Otach"
- 11 "Ustyluh - Zosin"
- 12 "Nyzhankovychi – Malhowice"
- 13 "Diakove"
- 14 "Starokozache - Bilhorod-Dnistrovskyi"
- 15 "Mamalyha - Kryva"
- 16 "Vynohradivka - Vulcanesti"



REGISTRATION

8 May

start of registration



RESULT OF PROJECT



Чепра



МІНІСТЕРСТВО
ВІДНОВЛЕННЯ
розвитку громад, територій
та інфраструктури України



CROSSING THE BORDER WITH THE HELP OF EQUEUES

41 929

**From 00:00 8.05.2023
till 8:00 27.05.2023*

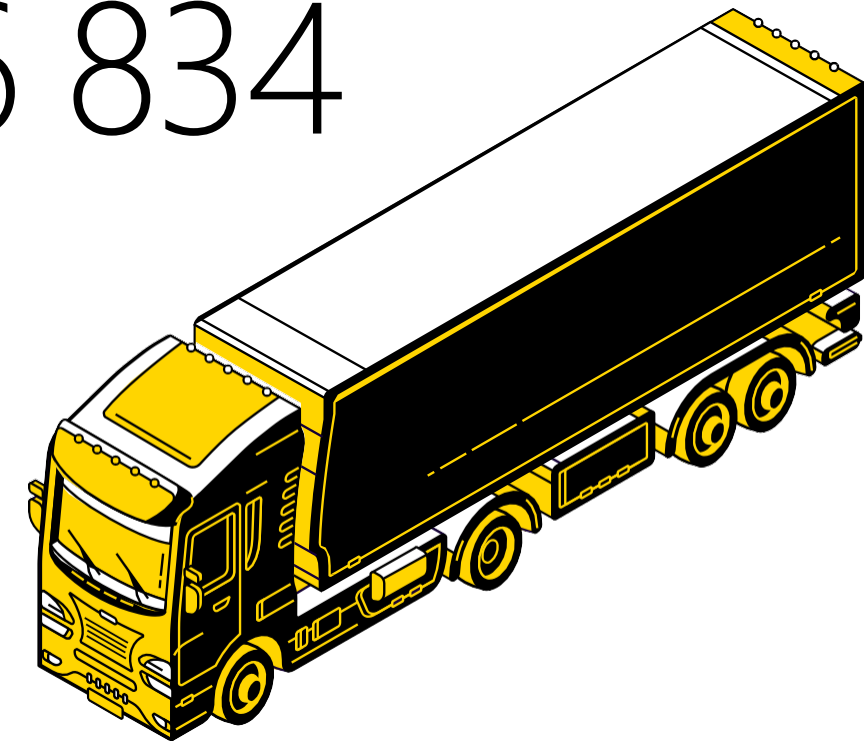
119 339

**From 12:00. 12.12.2022 .
till 8:00 27.05.2023*



THE NUMBER OF TRUCKS IN THE QUEUE

16 834



**Actual at 8:00 27.05.2023*

NUMBER OF TRUCKS

crossing the border with eQueue (26 May)



Name of International Road Border Crossing Point	Number per day	How many in the queue	How many should pass	Average wait time
"Yahodyn-Dorohusk"	660	3526	680	6 days 15 hours
"Yahodyn-Dorohusk" Veterinary control	7	370		9 days 20 hours
"Yahodyn-Dorohusk" Temporary queue	7	383		10 days 4 hours
"Nyzhankovychi - Malhowice" (empty trucks)	173	1409	200	5 days 7 hours
"Ustyluh - Zosin"	122	1050	120	7 days 3 hours
"Krakovets - Korczowa"	69	1099	500	6 days 1 hour
"Krakovets – Korczowa" Veterinary queue	56	719		7 days 10 hours
"Rava Ruska - Hrebenne"	83	865	300	5 days 8 hour
"Rava Ruska - Hrebenne" Veterinary queue	45	440		9 days 2 hours
"Shehyni - Medyka"	211	1839	230	6 days 8 hours

NUMBER OF TRUCKS

crossing the border with eQueue (26 May)



Name of International Road Border Crossing Point	Number per day	How many in the queue	Average wait time
"Vynohradivka - Vulcanesti"	107	3	30 minutes
"Chop (Tysa) - Zahony"	294	1619	5 days 12 hours
"Starokozache - Tudora"	69	15	25 minutes
"Reni - Giurgiulesti"	58	198	1 day 21 hours
"Mohyliv-Podilskyi - Otach"	74	36	3 hours
"Mamalyha - Kryva"	84	3	8 minutes
"Porubne - Siret"	305	1689	4 days 14 hours
"Diakove-Halmeu"	109	458	3 days 2 hours
"Uzhhorod - Vyšné Nemecké"	149	1082	7 days 10 hours
"Orlivka - Isaccea"	87	638	6 days 13 hours



WHAT DOES THE DRIVER'S JOURNEY LOOK LIKE?

PROCESS

Automated

Transparent

Free

← Join queue

Select the international checkpoint

- ☐ Krakyvets - Korchova
Ukraine - Poland
Estimated waiting time of entering: 6 days 1 hr 36 min
- ☐ Shehyny - Medyka
Ukraine - Poland
Estimated waiting time of entering: 6 days 8 hr 55 min
- ☐ Rawa-Ruska - Hrebenne
Ukraine - Poland
Estimated waiting time of entering: 5 days 8 hr 33 min
- ☐ Rawa-Ruska - Hrebenne. Veterinary control
Ukraine - Poland
Estimated waiting time of entering: 9 days 4 hr
- ☐ Nyzhankovychi - Malhowice (for empty trucks)
Ukraine - Poland
Estimated waiting time of entering: 8 days 9 hr 9 min

•••••
Checkpoint

Continue

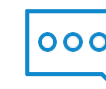
1

Registration for border crossing

(+option to choose the time of border crossing within 1 month)

2

Notification of border crossing time



3

The driver sets off on the road



6

Crossing the border



5

Notification of the time of entry to the checkpoint



4

Waiting for notifications about crossing in a service zone, parking lot, at home



PEOPLELESS AND PAPERLESS SERVICE

HOW TO JOIN THE QUEUE



← [Checkpoint](#)

Driver info

Nationality ▼

Name _____ Surname _____

Series and number of foreign passport _____

Email address _____

to inform about time of entering the checkpoint

Phone code _____ ▼ Phone number _____

+380

← [Driver info](#)

Enter truck data

Country of registration _____ ▼

Type _____ ▼ Brand _____ ▼

Truck number _____

Driving with a semi-trailer?

☐ Yes ☒ No

- Choose registration through the website or the app*
- Choose a suitable language (Ukrainian, English, Polish, Romanian, Turkish or Slovak)

- The driver enters this data himself

*- Available in App Store and Google Play, more than 10 thousand downloads, 10% - foreigners.

INTEGRATION WITH DATABASES



Automatic loading of
customs declaration



Verification through the database called SHLYAH, which
checks permits and licenses automatically.

WHERE TO WAIT FOR NOTIFICATIONS

of entering the international road border crossing
point

➤ Service zone



➤ Parking lots



➤ Petrol station and other places



PARKING ON THE ROAD IS PROHIBITED!



QUESTION – ANSWER



What should I do if I believe that I need priority passage?

- Priority goods are approved by the Customs Code
- The specific list is compiled by the CEAs

Who compiles the list of priority cargos?

- The CEA (central executive body) initiates a request to the Ministry for Restoration,
The Ministry for Restoration adds the proposed cargo to the list of priority cargos,
New codes are added to the eQueue system

What is the queue formation algorithm?

- According to priority (5 without priority, 1 with priority)
- General grounds

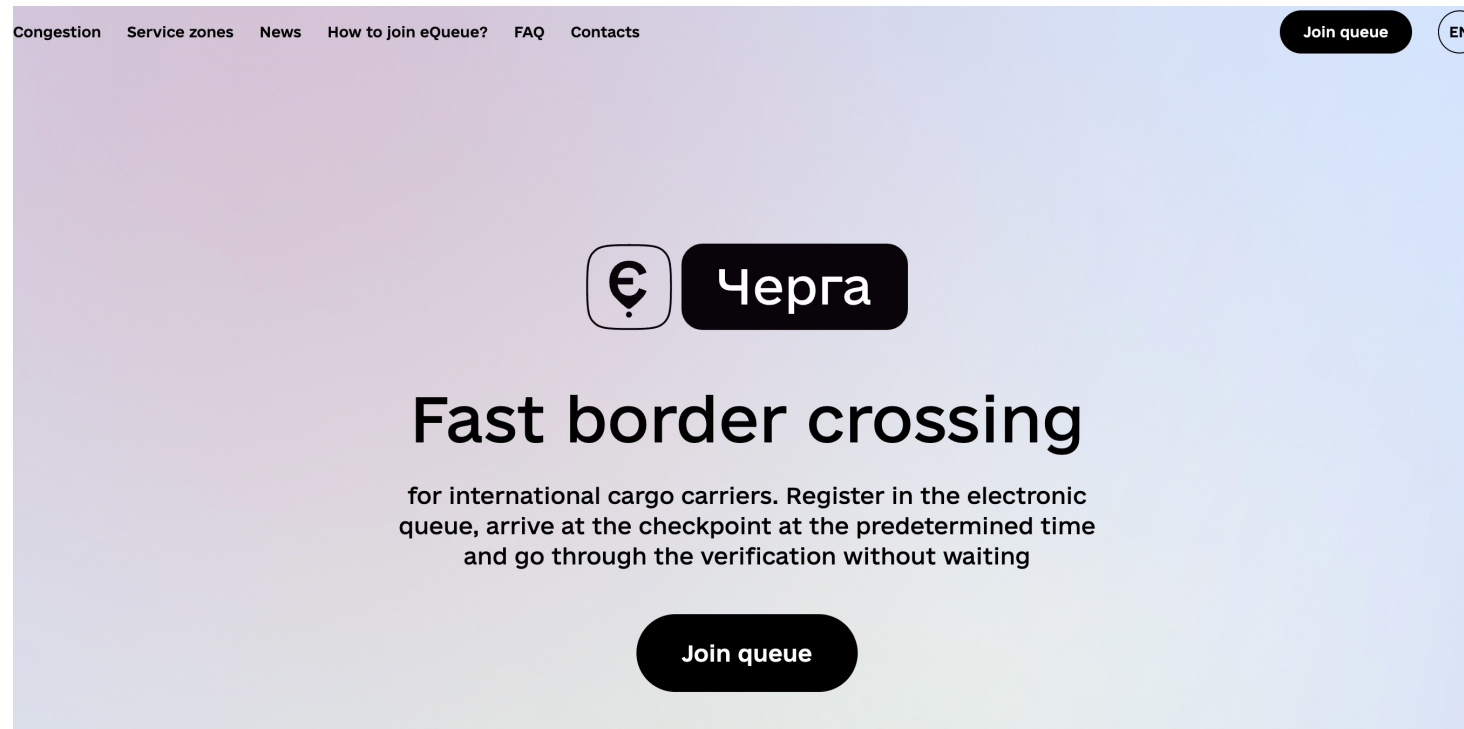
Why does the queue slow down or speed up?

- Depends on the other side and actual throughput capacity

Why can the number in the queue change?

- Priority cargo
- Rescheduled queues

CONTACTS



Website: <https://echerha.gov.ua/>

Download instructions here <http://surl.li/hjedy>

E-mail

support@echerha.gov.ua

Contact centre phone number

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- [+38 \(067\) 120 0483](tel:+380671200483)



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on Telegram
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