



EUROPEAN BORDER AND COAST GUARD AGENCY

# Transport Community Technical Committee on transport facilitation

*Passenger transport in the context of EES and ETIAS*

ETIAS Central Unit Division/Assistance Centre Unit



**ETIAS**  
European Travel Information  
and Authorisation System

# EES & ETIAS



Registers non-EU travellers entering 29 European countries for a short stay

- **Progressive** entry into operation-to be adopted.
- Travellers' **biometrics** registered and verified
- **Replaces** physical stamping of passport



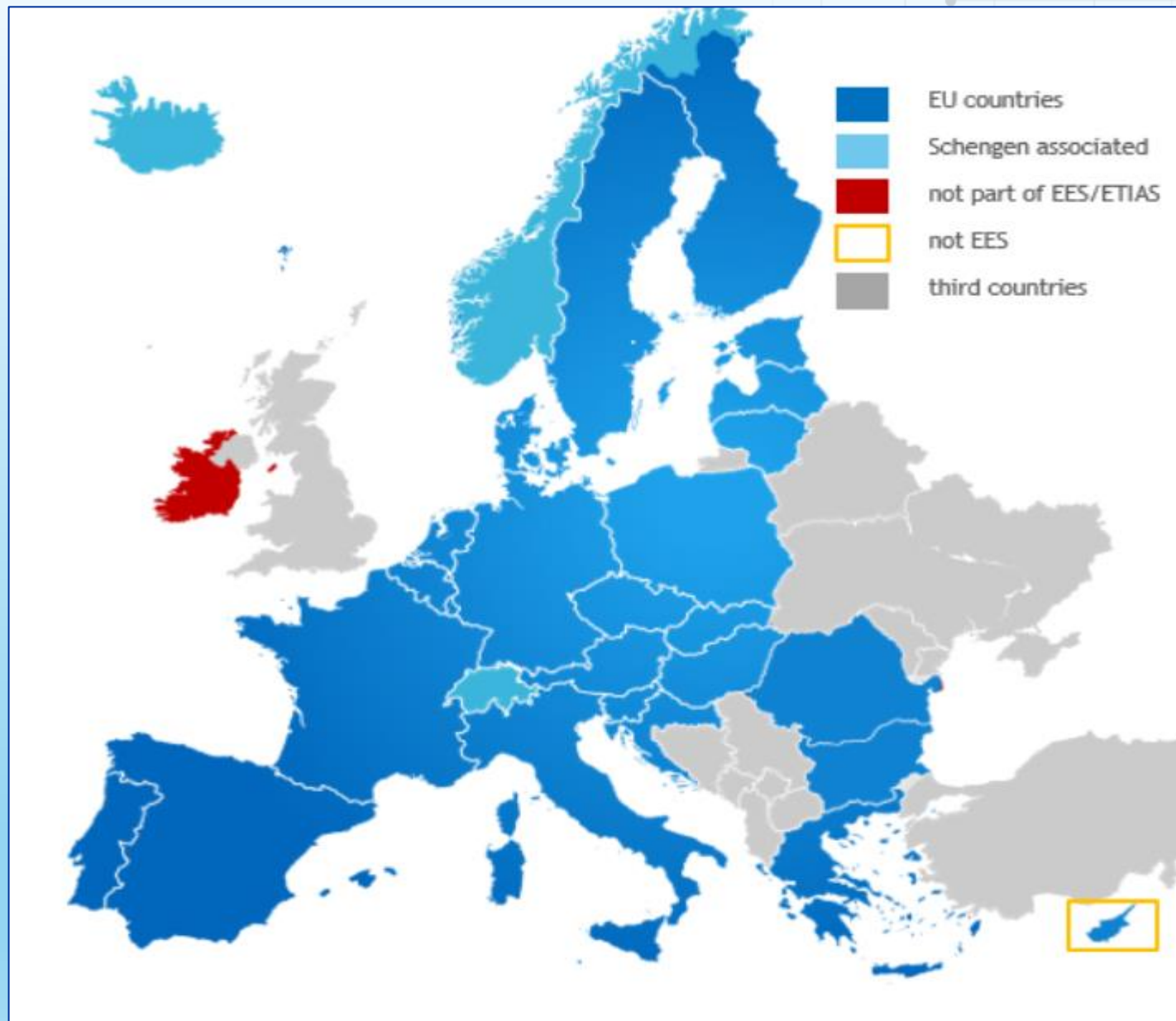
New entry requirement for visa-free travellers to enter the 29 Schengen countries and Cyprus for a short stay

- Starts **after EES**
- **ETIAS travel authorisation** required to travel to 30 European countries
- **EUR 7 fee** (age: 18-70)
- Valid for **3 years** or until the passport expires

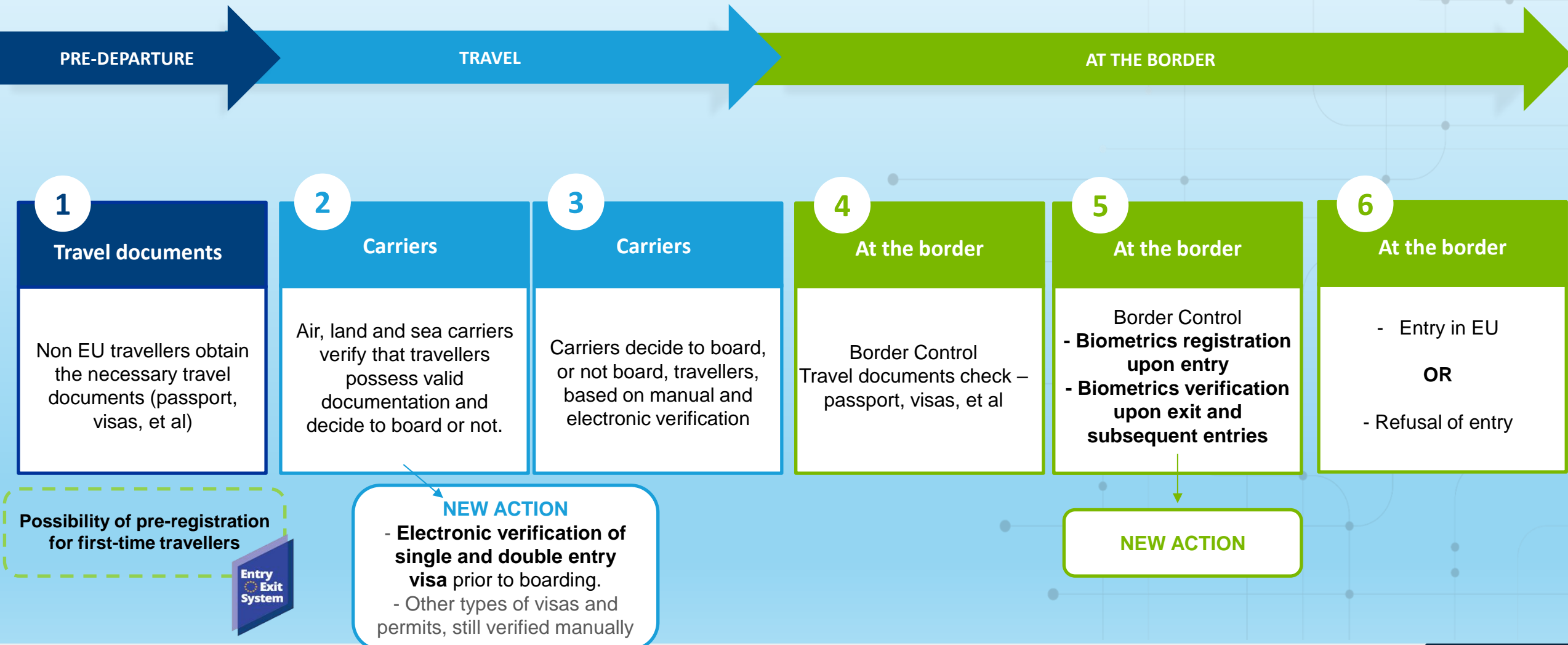
# EES & ETIAS

## REQUIRING COUNTRIES

	Austria		Latvia
	Belgium		Liechtenstein
	Bulgaria		Lithuania
	Croatia		Luxembourg
	Cyprus		Malta
	Czech Republic		Netherlands
	Denmark		Norway
	Estonia		Poland
	Finland		Portugal
	France		Romania
	Germany		Slovakia
	Greece		Slovenia
	Hungary		Spain
	Iceland		Sweden
	Italy		Switzerland

























# EES: NEW TRAVEL PROCESS TO EUROPE



# ETIAS

## REQUIRED COUNTRIES

 Albania  
 Antigua and Barbuda  
 Argentina  
 Australia  
 Bahamas  
 Barbados  
 Bosnia and Herzegovina  
 Brazil  
 Brunei  
 Canada  
 Chile  
 Colombia  
 Costa Rica  
 Dominica  
 El Salvador  
 Georgia  
 Grenada  
 Guatemala  
 Honduras  
 Hong Kong  
 Israel  
 Japan  
 Kiribati  
 Kosovo\*  
 Macao  
 Malaysia  
 Marshall Islands

 Mauritius  
 Mexico  
 Micronesia  
 Moldova  
 Montenegro  
 New Zealand  
 Nicaragua  
 North Macedonia  
 Palau  
 Panama  
 Paraguay  
 Peru  
 Saint Kitts and Nevis  
 Saint Lucia  
 Saint Vincent and the Grenadines  
 Samoa  
 Serbia  
 Seychelles  
 Singapore  
 Solomon Islands  
 South Korea  
 Taiwan

 Timor-Leste  
 Tonga  
 Trinidad and Tobago  
 Tuvalu  
 Ukraine  
 United Arab Emirates  
 United Kingdom  
 United States of America  
 Uruguay  
 Venezuela



*\*this designation is without prejudice to positions on status and is in line with UNSCR 1244/1999 and the ICJ Opinion on the Kosovo declaration of independence.*

# ETIAS IS NOT A VISA

ETIAS = travel authorisation for visa-exempt travellers to enter 30 European countries

- Only for short stays (90 days in 180 day period)
- Similar travel authorisations required by US, Canada, Australia and UK.

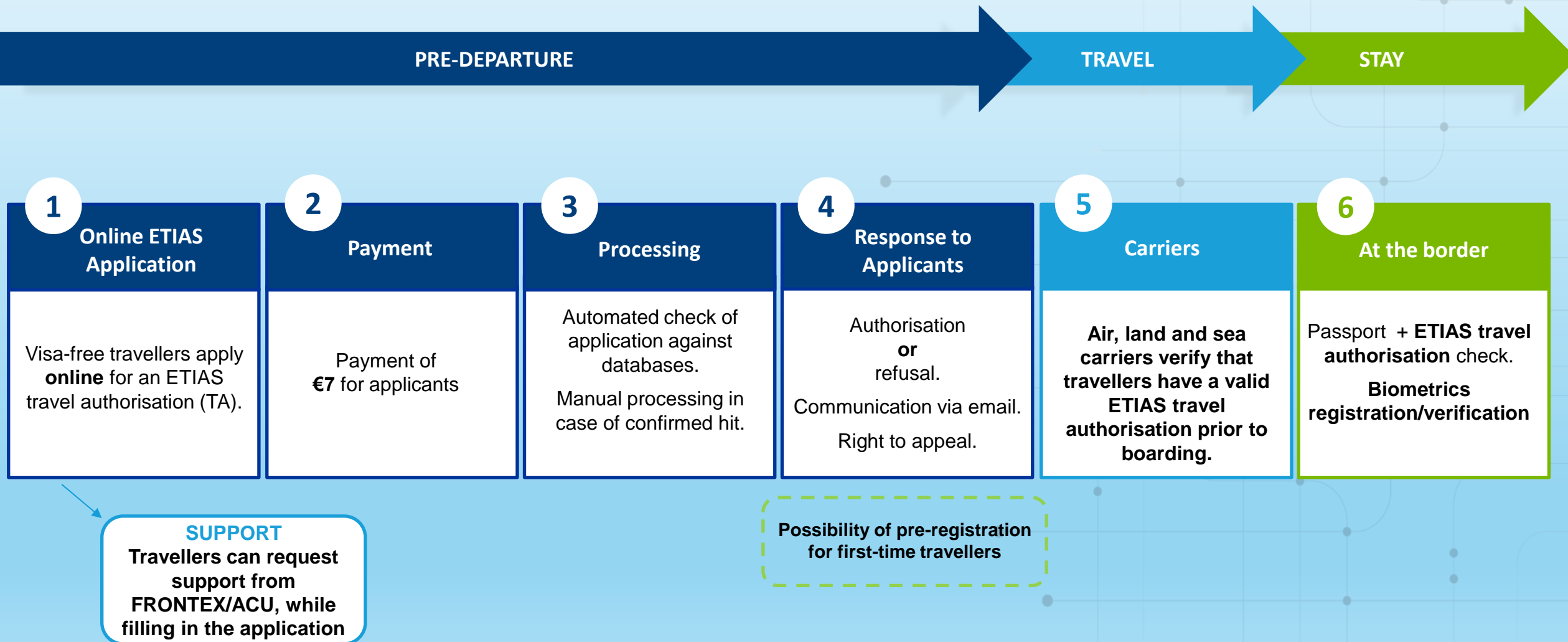
## Applying for ETIAS TA

ETIAS required travellers can:

- Apply, online, for an ETIAS TA
- authorise commercial intermediaries to apply, online, for an ETIAS travel authorisation on their behalf.



# ETIAS: NEW TRAVEL PROCESS TO EUROPE



## ASSISTANCE CENTRE UNIT IN A GLANCE

### Who we are

- ETIAS Central Unit Division;
- Warsaw, Poland

### What we will do

- Provide assistance to registered carriers after the implementation of EES and ETIAS;
- Operational requests;
- Technical requests' facilitation with eu-LISA;
- Support 24/7 in English;
- Support Tool: a ticketing tool;
- Emergency Phone Line → ONLY when Support Tool is unavailable;
- Provide assistance to travellers while applying for ETIAS;





## Potential actions

1. Read the [Frequently Asked Questions in support of all carriers](#) - determine whether there is need to register;
2. Especially [1.6 What is the definition of a carrier, and which carriers are bound by EES and ETIAS](#)

### What will you find there

All the information on who needs to register, how to register and what are the provisions of EES and ETIAS and obligations deriving from them related to carriers



# FAQ in support of all carriers

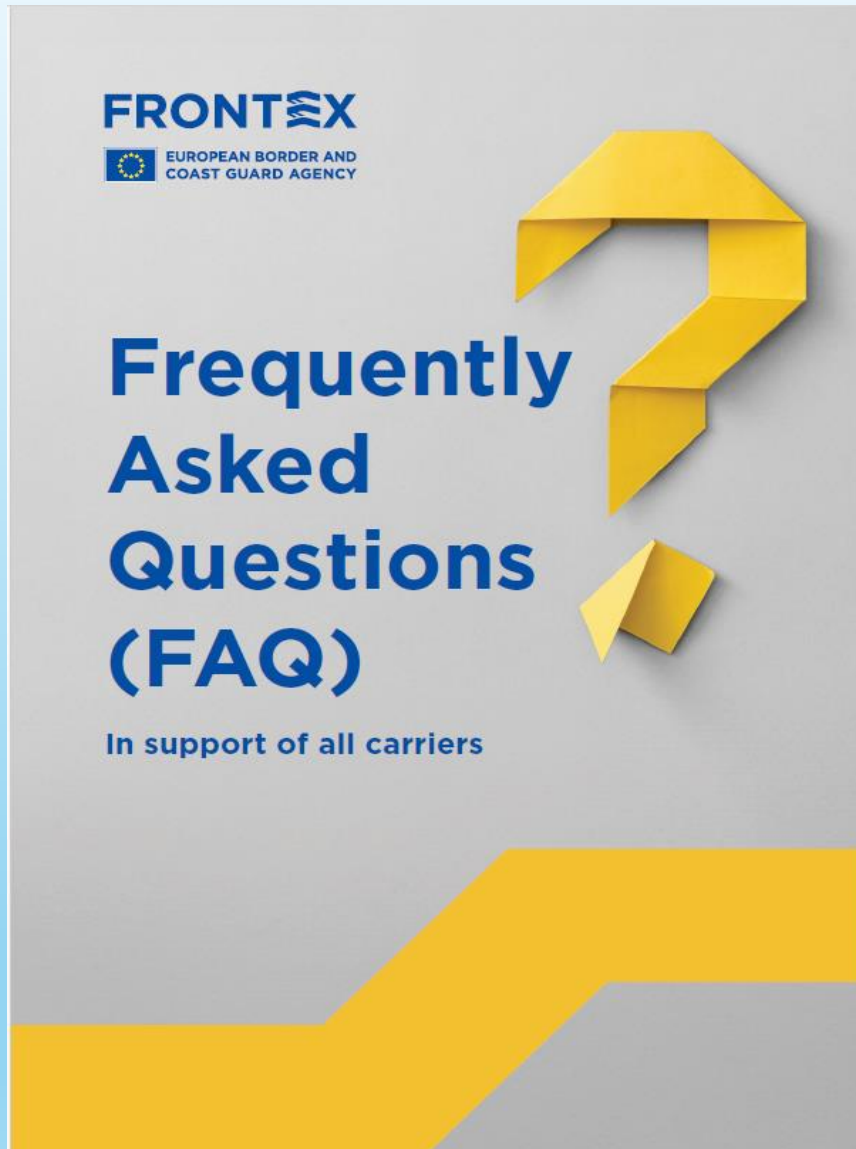
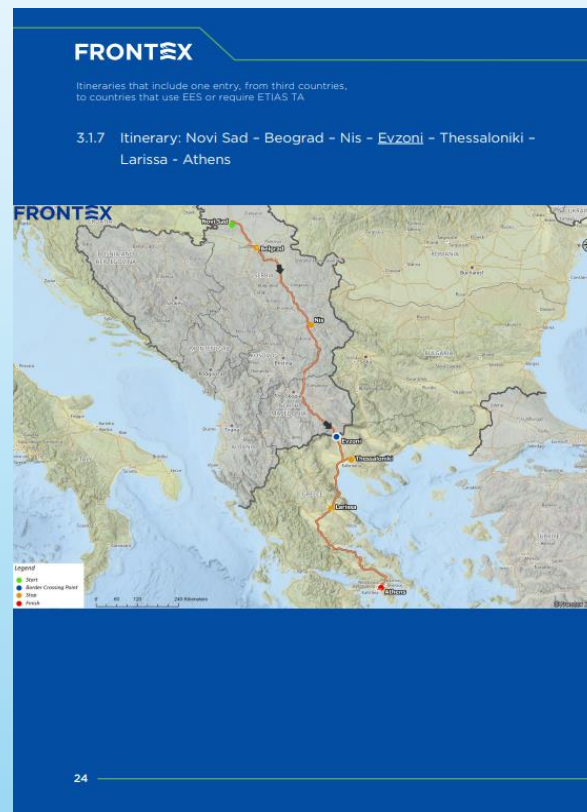


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<b>FRONTEx</b>	
General Questions	
<b>1. General Questions</b>	
<b>1.1 What is the Entry and Exit System (EES)?</b>	
The Entry and Exit System (EES) is an automated IT system that electronically registers each entry into or exit from the territory of European countries that use the system by travellers who are in the scope of EES (Please see Q/A <a href="#">Which travellers are in the scope of EES?</a> ), recording the time and place of their entry/exit and calculating the duration of their authorised stay. It also registers refusals of entry and generates alerts for overstayers. When the system enters into operation, it will replace the manual stamping of travel documents by border authorities.	
<b>1.2 What is the European Travel Information and Authorisation System (ETIAS)?</b>	
The European Travel Information and Authorisation System (ETIAS) is a system for granting authorisation for visa-exempt third-country nationals to travel to European countries for a short-term stay. The information travellers provide in their application form when requesting an ETIAS travel authorisation will support European countries in determining whether they pose a security, illegal immigration or epidemic risk.	
<b>1.3 What legislation regulates the implementation of EES, ETIAS and carrier related obligations?</b>	
The instruments are, in their current and consolidated version:	
• <b>For EES</b>	
<a href="#">Regulation (EU) 2017/2226</a> of the European Parliament and of the Council of 30 November 2017 establishing an Entry/Exit System (EES) to register entry and exit data and refusal of entry data of third-country nationals crossing the external borders of the Member States and determining the conditions for access to the EES for law enforcement purposes, and amending the <a href="#">Convention implementing the Schengen Agreement</a> (CISA) and Regulations (EC) No 767/2008 and (EU) No 1077/2011, hereinafter referred to as <a href="#">Regulation (EU) 2017/2226</a> .	
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# FRONTEX Land Scenarios



## 3. Submission of carrier interface queries

According to [art. 26 of the CISA](#), land carriers are already obliged to ensure that an alien who is carried across the borders of European territory is in possession of the travel documents required for entry in that territory. Therefore, land carriers, already, have the obligation, according to EU legislation, to perform documentation checks for their passengers. Those checks, performed by the carriers, consist, mainly but not only, by manual verification of travel documents.

Those provisions will continue to apply after the implementation of EES and ETIAS, with a major difference:

- After the entry into force of EES, carriers shall identify the holders of short-stay visas, issued for one or two entries, and query the CI for them, to check the validity of those visas and the consumption of the entries.
- After the entry into force of ETIAS, carriers shall identify the holders of an ETIAS TA and query the CI for them, to check the validity of their ETIAS TA.

The purpose of these queries is to comply with the EU legislation and ensure that passengers hold proper and valid travel documents to enter the territory of countries that use EES and require ETIAS.

Land carriers are obliged to query the carrier interface anytime between 48 hours before the scheduled time of departure and the time of departure, when transporting:

- passengers who are visa required and hold a short-stay visa for one or two entries, from outside the territory of a European country that uses EES to such a country;
- passengers who are required to have an ETIAS TA, from outside the territory of a European country that requires ETIAS to such a country.

Carriers may perform a single verification query through the CI for both categories of passengers, those who are visa required and hold a short-stay visa for one or two entries, and those who are required to be in possession of an ETIAS TA.

# Useful links for EES and ETIAS

[EES and ETIAS websites](#)

[Frequently Asked Questions in support of all carriers](#)

[FRONTEX Land Scenarios \(for coach operators\)](#)

[FRONTEX Sea Scenarios \(for cruise and ferry operators\)](#)

# Useful links for EES and ETIAS



- To whom EES applies → [FAQs EES \(europa.eu\)](#)
- Entry/Exit Regulation → [EUR-Lex - 02017R2226-20210803 - EN - EUR-Lex \(europa.eu\)](#)
- EES Implementing Act → [EUR-Lex - 32022R1409 - EN - EUR-Lex \(europa.eu\)](#)



- To whom ETIAS applies → [Who should apply \(europa.eu\)](#)
- ETIAS Regulation → [EUR-Lex - 02018R1240-20210803 - EN - EUR-Lex \(europa.eu\)](#)
- ETIAS Implementing Act → [EUR-Lex - 32022R1380 - EN - EUR-Lex \(europa.eu\)](#)



## Why Register?

### Validity of:

- Single and double entry Schengen visas will be verified ONLY electronically;

### Possession and validity of:

- ETIAS travel authorizations will be verified ONLY electronically;

### FRONTEX/ETIAS Central Unit Division/Assistance Centre Unit

- Assistance Centre Unit will provide support ONLY to registered carriers;

### Responsibility - penalties imposed by Member States

- Assume responsibility of passengers who were refused entry;
- Potential penalties for transporting passengers without the proper documentation.



# How to register

## Carrier Registration

### What You Need to Know

**1**  
**WHY**


Carriers will have to register in order to query eu-LISA's IT systems for receiving information on the status of travellers:

- **EES** : carriers will verify if a third country national travelling to the EU with a short-stay, single or double entry visa has already used the number of entries authorised by the visa
- **ETIAS** : carriers will verify, prior to boarding, that their visa-exempt passengers have a valid travel authorisation

**2**  
**REGISTRATION INFO**





- ☒ Legal name
- ☒ Contact details:
  - ☒ Company e-mail, phone, post
  - ☒ Legal representative and back-up points of contact (name, phone, e-mail, post)
  - ☒ Functional e-mail for technical support
- ☒ Member State/ Third Country for which the registration is submitted
- ☒ Member States in which carrier operates/ intends to operate in the next 6 months
- ☒ Electronic copies:
  - ☒ Instruments of constitution (including statutes)
  - ☒ Extract of official company registration

**3**  
**HOW**



1. Go to <https://bit.ly/eu-LISA-Carriers>
2. Download the form
3. Fill in the form electronically (📄 DO NOT print & scan)
4. Carrier SPOC 🧑 to send the form via e-mail to ✉️ [carriers\\_onboarding@eulisa.europa.eu](mailto:carriers_onboarding@eulisa.europa.eu)
5. eu-LISA to provide guidance


**4**  
**OPTIONS**




Sys2Sys   Mobile App   Web Portal

**? QUESTIONS / TECHNICAL ISSUES?**

Consult <https://bit.ly/eu-LISA-Carriers>; if you cannot find an answer to your inquiry, write to [carriers\\_onboarding@eulisa.europa.eu](mailto:carriers_onboarding@eulisa.europa.eu).





[www.eulisa.europa.eu](https://www.eulisa.europa.eu)

## Important notice ONLY for land carriers

- *Verification of single/double entry Schengen visas is mandatory for land carriers after the end of progressive EiO of EES;*



Coach passengers, who are visa-required nationals, and who hold a multiple entry visa or other permits, will still be registered in EES at the border





## Important notice ONLY for land carriers

- Verification for ETIAS is optional for land carriers, for the first 3 years after EiO of ETIAS



During those first 3 years coach passengers, who are ETIAS TA required, will need to be in possession of a valid ETIAS TA and will be registered in EES at the border



## Raising awareness of land carriers' industry in 2024 – *National Authorities*

1. Kosovo\*: a) Department of European Integration and Policy Coordination, b) Department of Road Transport Services
1. Serbia: Ministry of Interior
2. Montenegro: NFPOC forwarded material to Ministry of Transport and Ministry of Tourism
3. Bosnia & Herzegovina: a) Ministry of Communications and Transport, b) Ministry of Security
4. North Macedonia: Department for Border Affairs and Migration
5. Moldova: a) Ministry of Infrastructure and Regional Development, b) National Agency of Road Transport, c) General Inspectorate of Border Police
6. Ukraine: Administration of the State Border Guard Service of Ukraine

*ATTEMPTED: Albanian Ministry of Transport and Ministry of Tourism*



\* This designation is without prejudice to positions on status, and is in line with UNSCR 1244/1999 and the ICJ Opinion on the Kosovo declaration of independence

## Raising awareness of land carriers' industry in 2024 – *Associations*

1. International Road Transport Union
2. Associations from Romania, Italy, Croatia, Denmark, Sweden, Slovakia, Türkiye
3. The European Travel Agents' and Tour Operators' Associations



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EUROPEAN BORDER AND COAST GUARD AGENCY

**Thank you for your attention!**

**For any questions related to the ACU support, please  
contact us at:  
[etias.acu1@frontex.europa.eu](mailto:etias.acu1@frontex.europa.eu)**



**ETIAS**  
European Travel Information  
and Authorisation System