

FRONTEX



EUROPEAN BORDER AND COAST GUARD AGENCY

Transport Community Technical Committee on transport facilitation

Passenger transport in the context of EES and ETIAS

ETIAS Central Unit Division/Assistance Centre Unit



EES & ETIAS



Registers non-EU travellers entering 29 European countries for a short stay

- **Progressive** entry into operation-to be adopted.
- Travellers' **biometrics** registered and verified
- **Replaces** physical stamping of passport



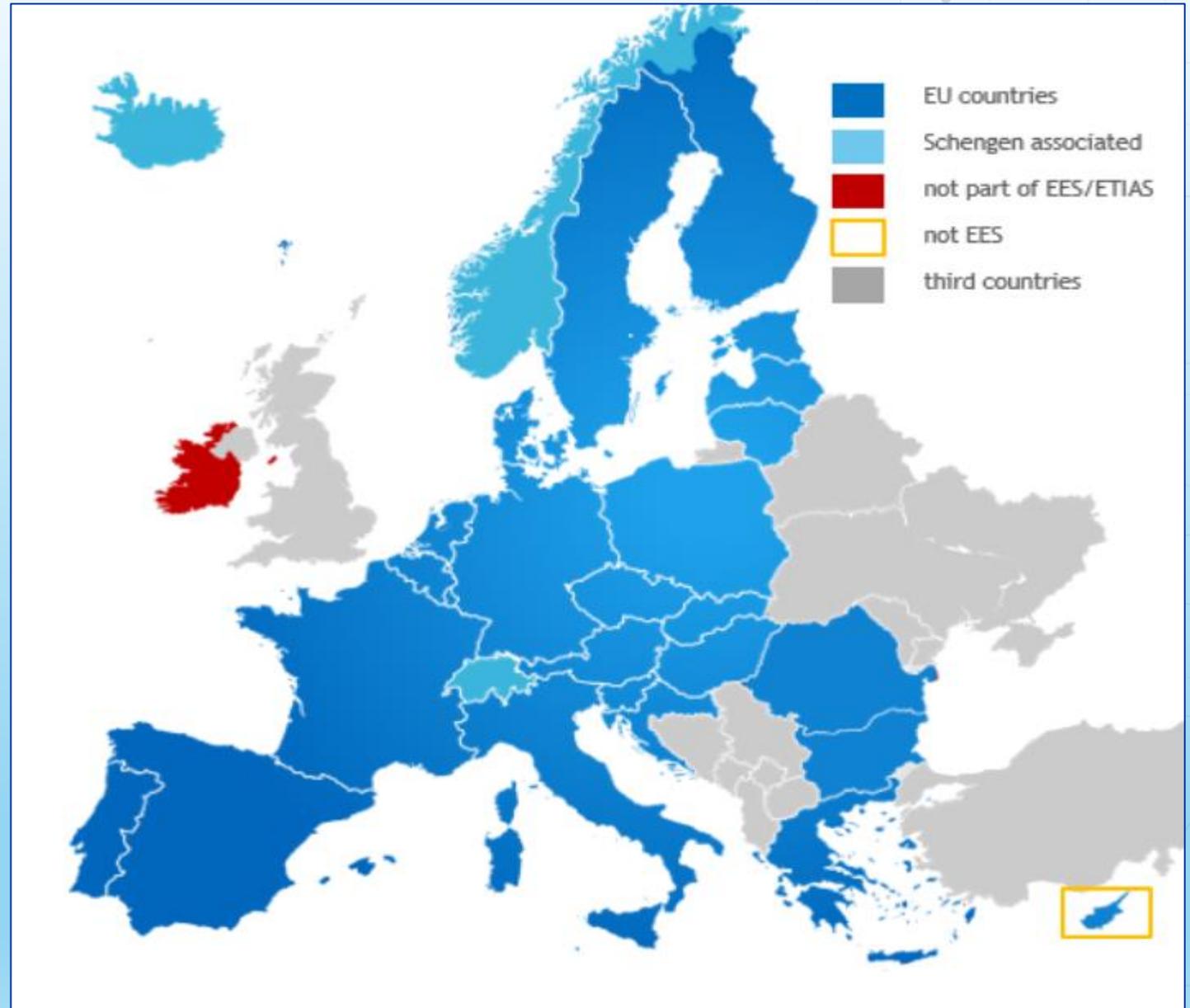
New entry requirement for visa-free travellers to enter the 29 Schengen countries and Cyprus for a short stay

- Starts **after EES**
- **ETIAS travel authorisation** required to travel to 30 European countries
- **EUR 7 fee** (age: 18-70)
- Valid for **3 years** or until the passport expires

EES & ETIAS

REQUIRING COUNTRIES

- | | |
|---|---|
|  Austria |  Latvia |
|  Belgium |  Liechtenstein |
|  Bulgaria |  Lithuania |
|  Croatia |  Luxembourg |
|  Cyprus |  Malta |
|  Czech Republic |  Netherlands |
|  Denmark |  Norway |
|  Estonia |  Poland |
|  Finland |  Portugal |
|  France |  Romania |
|  Germany |  Slovakia |
|  Greece |  Slovenia |
|  Hungary |  Spain |
|  Iceland |  Sweden |
|  Italy |  Switzerland |



EES: NEW TRAVEL PROCESS TO EUROPE



1
Travel documents

Non EU travellers obtain the necessary travel documents (passport, visas, et al)

2
Carriers

Air, land and sea carriers verify that travellers possess valid documentation and decide to board or not.

3
Carriers

Carriers decide to board, or not board, travellers, based on manual and electronic verification

4
At the border

Border Control
Travel documents check – passport, visas, et al

5
At the border

Border Control
- **Biometrics registration upon entry**
- **Biometrics verification upon exit and subsequent entries**

6
At the border

- Entry in EU
OR
- Refusal of entry

Possibility of pre-registration for first-time travellers

NEW ACTION

- Electronic verification of single and double entry visa prior to boarding.
- Other types of visas and permits, still verified manually

NEW ACTION

ETIAS REQUIRED COUNTRIES

-  Albania
-  Antigua and Barbuda
-  Argentina
-  Australia
-  Bahamas
-  Barbados
-  Bosnia and Herzegovina
-  Brazil
-  Brunei
-  Canada
-  Chile
-  Colombia
-  Costa Rica
-  Dominica
-  El Salvador
-  Georgia
-  Grenada
-  Guatemala
-  Honduras
-  Hong Kong
-  Israel
-  Japan
-  Kiribati
-  Kosovo*
-  Macao
-  Malaysia
-  Marshall Islands

-  Mauritius
-  Mexico
-  Micronesia
-  Moldova
-  Montenegro
-  New Zealand
-  Nicaragua
-  North Macedonia
-  Palau
-  Panama
-  Paraguay
-  Peru
-  Saint Kitts and Nevis
-  Saint Lucia
-  Saint Vincent and the Grenadines
-  Samoa
-  Serbia
-  Seychelles
-  Singapore
-  Solomon Islands
-  South Korea
-  Taiwan

-  Timor-Leste
-  Tonga
-  Trinidad and Tobago
-  Tuvalu
-  Ukraine
-  United Arab Emirates
-  United Kingdom
-  United States of America
-  Uruguay
-  Venezuela



**this designation is without prejudice to positions on status and is in line with UNSCR 1244/1999 and the ICJ Opinion on the Kosovo declaration of independence.*

ETIAS IS NOT A VISA

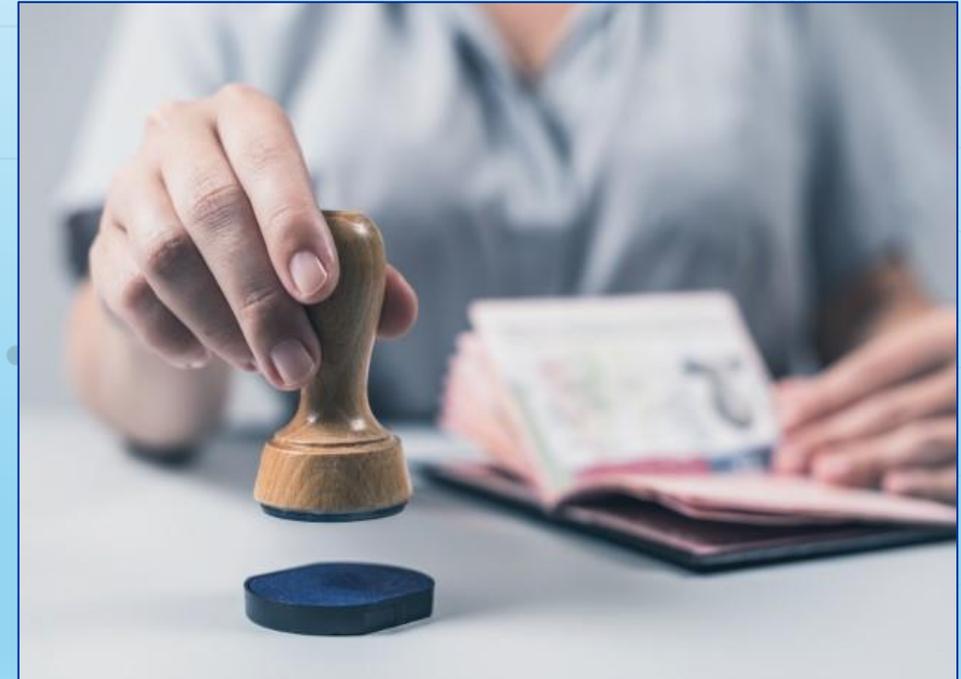
ETIAS = travel authorisation for visa-exempt travellers to enter 30 European countries

- Only for short stays (90 days in 180 day period)
- Similar travel authorisations required by US, Canada, Australia and UK.

Applying for ETIAS TA

ETIAS required travellers can:

- Apply, online, for an ETIAS TA
- authorise commercial intermediaries to apply, online, for an ETIAS travel authorisation on their behalf.



ETIAS: NEW TRAVEL PROCESS TO EUROPE

PRE-DEPARTURE

TRAVEL

STAY

1

Online ETIAS Application

Visa-free travellers apply **online** for an ETIAS travel authorisation (TA).

2

Payment

Payment of **€7** for applicants

3

Processing

Automated check of application against databases.
Manual processing in case of confirmed hit.

4

Response to Applicants

Authorisation **or** refusal.
Communication via email.
Right to appeal.

5

Carriers

Air, land and sea carriers verify that travellers have a valid ETIAS travel authorisation prior to boarding.

6

At the border

Passport + **ETIAS travel authorisation check.**
Biometrics registration/verification

SUPPORT

Travellers can request support from **FRONTEx/ACU**, while filling in the application

Possibility of pre-registration for first-time travellers

ASSISTANCE CENTRE UNIT IN A GLANCE

Who we are

- ETIAS Central Unit Division;
- Warsaw, Poland

What we will do

- Provide assistance to registered carriers after the implementation of EES and ETIAS;
- Operational requests;
- Technical requests' facilitation with eu-LISA;
- Support 24/7 in English;
- Support Tool: a ticketing tool;
- Emergency Phone Line → ONLY when Support Tool is unavailable;
- Provide assistance to travellers while applying for ETIAS;



Potential actions

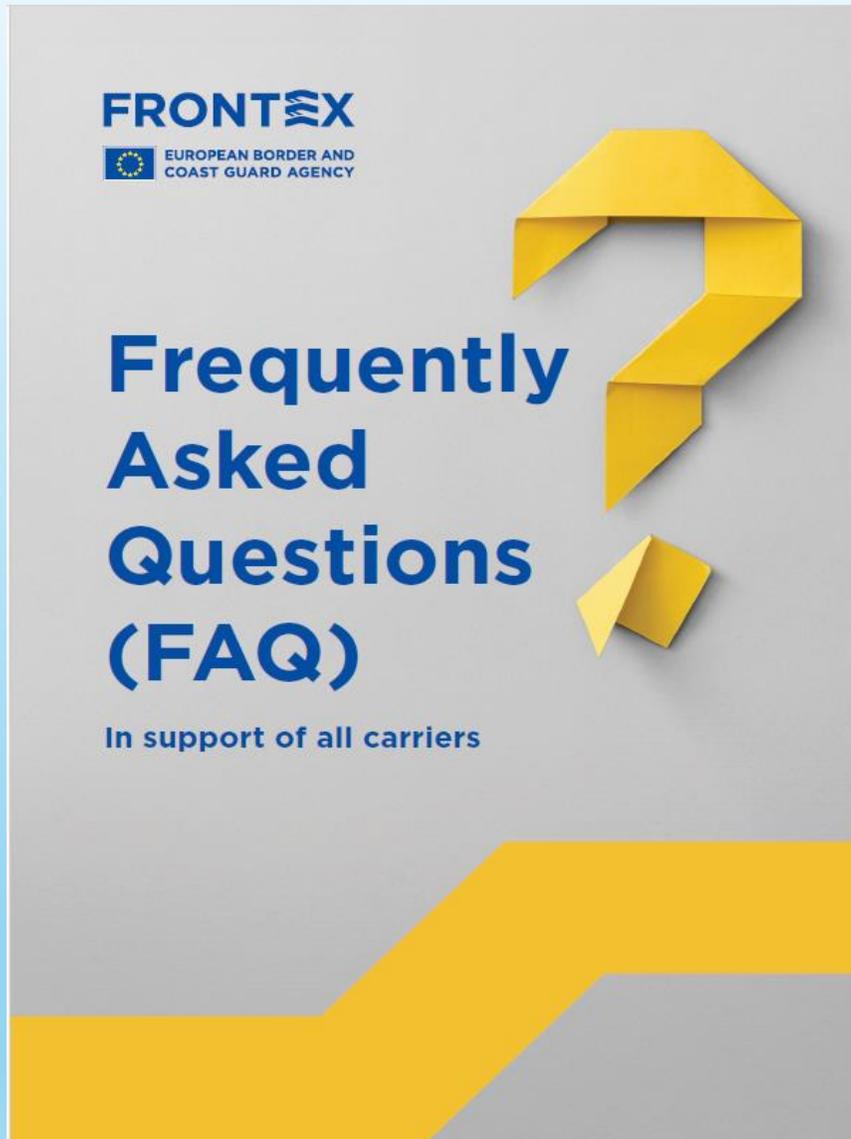
1. Read the [Frequently Asked Questions in support of all carriers](#) - determine whether there is need to register;
2. Especially [1.6 What is the definition of a carrier, and which carriers are bound by EES and ETIAS](#)

What will you find there

All the information on who needs to register, how to register and what are the provisions of EES and ETIAS and obligations deriving from them related to carriers



FAQ in support of all carriers



FRONTEx
EUROPEAN BORDER AND
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Frequently Asked Questions (FAQ)

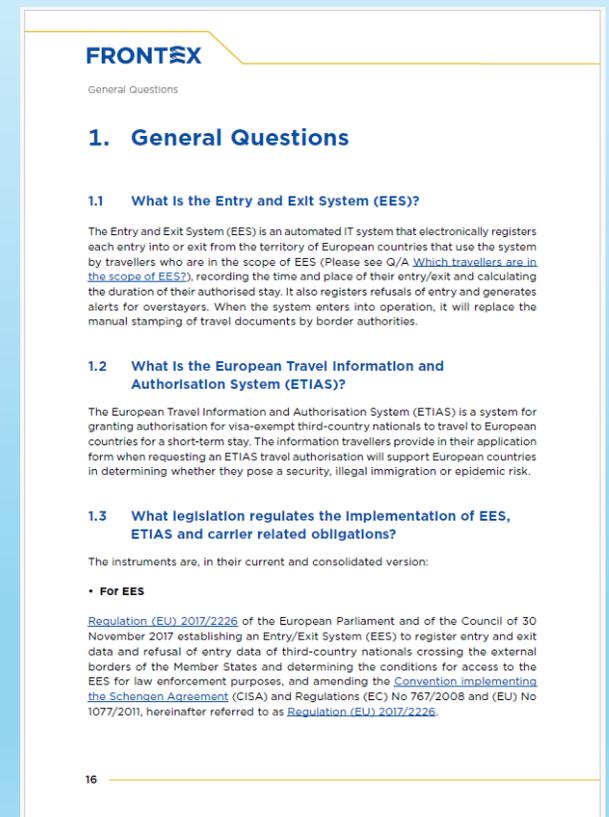
In support of all carriers

Table of contents

Table of contents

1. General Questions	16
1.1 What is the Entry and Exit System (EES)?	16
1.2 What is the European Travel Information and Authorisation System (ETIAS)?	16
1.3 What legislation regulates the implementation of EES, ETIAS and carrier related obligations?	16
1.4 Which countries use EES?	17
1.5 Which countries require ETIAS TA?	18
1.6 What is the definition of a carrier, and which carriers are bound by EES and ETIAS?	18
1.7 Which carriers are not bound by EES and ETIAS?	18
1.8 What are the obligations of carriers for the implementation of EES?	19
1.9 What are the obligations of carriers for the implementation of ETIAS?	19
1.10 What is the carrier interface?	20
1.11 Which travellers are in the scope of the carrier interface?	20
1.12 When will EES start operating?	20
1.13 When will ETIAS start operating?	20
1.14 Which travellers are in the scope of EES?	21
1.15 Which travellers are out of the scope of EES?	21
1.16 Which travellers fall in the scope of ETIAS?	21
1.17 Which travellers are out of the scope of ETIAS?	23
1.18 What is the validity of an ETIAS travel authorisation?	25
1.19 Is an ETIAS travel authorisation equivalent to a visa?	25
1.20 Is the carrier interface the same as the Advanced Passenger Information System?	25
1.21 What are the different roles of carriers and service providers?	26
1.22 Will a carrier be informed when a new country joins the European Union or the Schengen area?	26
1.23 Will travel documents be stamped after EES enters into operation?	27
1.24 Do carriers have access to assistance related to EES and ETIAS?	27
2. Carrier Registration	28
2.1 Why does a carrier have to register?	28
2.2 Do all carriers need to register?	28
2.3 Which carriers do not have to register for EES or ETIAS?	28
2.4 Do train carriers need to register?	28
2.5 Is there a deadline for carriers to register?	28

5



FRONTEx
General Questions

1. General Questions

1.1 What is the Entry and Exit System (EES)?

The Entry and Exit System (EES) is an automated IT system that electronically registers each entry into or exit from the territory of European countries that use the system by travellers who are in the scope of EES (Please see Q/A [Which travellers are in the scope of EES?](#)), recording the time and place of their entry/exit and calculating the duration of their authorised stay. It also registers refusals of entry and generates alerts for overstayers. When the system enters into operation, it will replace the manual stamping of travel documents by border authorities.

1.2 What is the European Travel Information and Authorisation System (ETIAS)?

The European Travel Information and Authorisation System (ETIAS) is a system for granting authorisation for visa-exempt third-country nationals to travel to European countries for a short-term stay. The information travellers provide in their application form when requesting an ETIAS travel authorisation will support European countries in determining whether they pose a security, illegal immigration or epidemic risk.

1.3 What legislation regulates the implementation of EES, ETIAS and carrier related obligations?

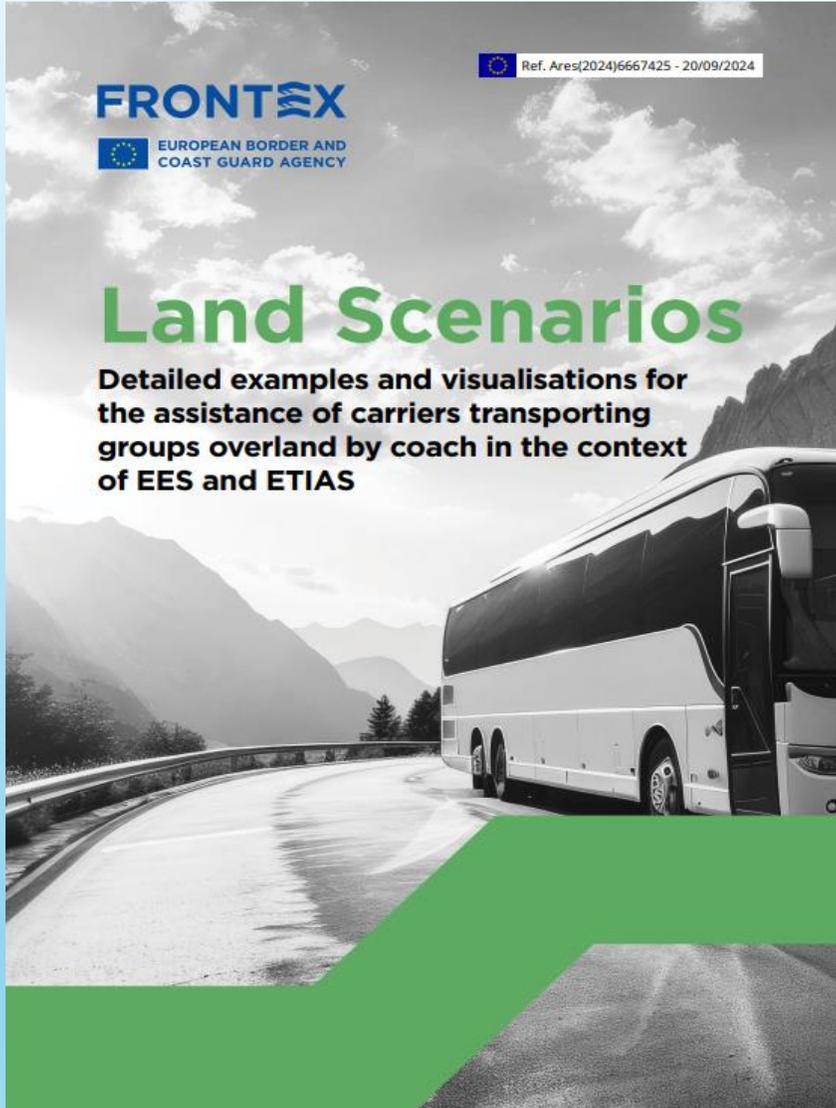
The instruments are, in their current and consolidated version:

- **For EES**

[Regulation \(EU\) 2017/2226](#) of the European Parliament and of the Council of 30 November 2017 establishing an Entry/Exit System (EES) to register entry and exit data and refusal of entry data of third-country nationals crossing the external borders of the Member States and determining the conditions for access to the EES for law enforcement purposes, and amending the [Convention implementing the Schengen Agreement](#) (CISA) and Regulations (EC) No 767/2008 and (EU) No 1077/2011, hereinafter referred to as [Regulation \(EU\) 2017/2226](#).

16

FRONTEX Land Scenarios



Ref. Ares(2024)6667425 - 20/09/2024

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Itineraries that include one entry, from third countries, to countries that use EES or require ETIAS TA.

3.1.7 Itinerary: Novi Sad - Beograd - Nis - **Evzoni** - Thessaloniki - Larissa - Athens

24

Submission of carrier interface queries

3. Submission of carrier interface queries

According to [art. 26 of the CISA](#), land carriers are already obliged to ensure that an alien who is carried across the borders of European territory is in possession of the travel documents required for entry in that territory. Therefore, land carriers, already, have the obligation, according to EU legislation, to perform documentation checks for their passengers. Those checks, performed by the carriers, consist, mainly but not only, by manual verification of travel documents.

The purpose of these queries is to comply with the EU legislation and ensure that passengers hold proper and valid travel documents to enter the territory of countries that use EES and require ETIAS.

Land carriers are obliged to query the carrier interface anytime between 48 hours before the scheduled time of departure and the time of departure, when transporting:

- passengers who are visa required and hold a short-stay visa for one or two entries, from outside the territory of a European country that uses EES to such a country;
- passengers who are required to have an ETIAS TA, from outside the territory of a European country that requires ETIAS to such a country.

Carriers may perform a single verification query through the CI for both categories of passengers, those who are visa required and hold a short-stay visa for one or two entries, and those who are required to be in possession of an ETIAS TA.

Those provisions will continue to apply after the implementation of EES and ETIAS, with a major difference:

- After the entry into force of EES, carriers shall identify the holders of short-stay visas, issued for one or two entries, and query the CI for them, to check the validity of those visas and the consumption of the entries.
- After the entry into force of ETIAS, carriers shall identify the holders of an ETIAS TA and query the CI for them, to check the validity of their ETIAS TA.

13

Useful links for EES and ETIAS

[EES and ETIAS websites](#)

[Frequently Asked Questions in support of all carriers](#)

[FRONTEX Land Scenarios \(for coach operators\)](#)

[FRONTEX Sea Scenarios \(for cruise and ferry operators\)](#)

Useful links for EES and ETIAS



- To whom EES applies → [FAQs EES \(europa.eu\)](#)
- Entry/Exit Regulation → [EUR-Lex - 02017R2226-20210803 - EN - EUR-Lex \(europa.eu\)](#)
- EES Implementing Act → [EUR-Lex - 32022R1409 - EN - EUR-Lex \(europa.eu\)](#)



- To whom ETIAS applies → [Who should apply \(europa.eu\)](#)
- ETIAS Regulation → [EUR-Lex - 02018R1240-20210803 - EN - EUR-Lex \(europa.eu\)](#)
- ETIAS Implementing Act → [EUR-Lex - 32022R1380 - EN - EUR-Lex \(europa.eu\)](#)

Why Register?

Validity of:

- Single and double entry Schengen visas will be verified ONLY electronically;

Possession and validity of:

- ETIAS travel authorizations will be verified ONLY electronically;

FRONTEX/ETIAS Central Unit Division/Assistance Centre Unit

- Assistance Centre Unit will provide support ONLY to registered carriers;

Responsibility - penalties imposed by Member States

- Assume responsibility of passengers who were refused entry;
- Potential penalties for transporting passengers without the proper documentation.



How to register

Carrier Registration What You Need to Know

1
WHY

Carriers will have to register in order to query eu-LISA's IT systems for receiving information on the status of travellers:

- **EES** : carriers will verify if a third country national travelling to the EU with a short-stay, single or double entry visa has already used the number of entries authorised by the visa
- **ETIAS** : carriers will verify, prior to boarding, that their visa-exempt passengers have a valid travel authorisation



3
HOW

1. Go to <https://bit.ly/eu-LISA-Carriers>
2. Download the form
3. Fill in the form electronically (🖨️ DO NOT print & scan)
4. Carrier SPOC 🧑 to send the form via e-mail to ✉️ carriers_onboarding@eulisa.europa.eu
5. eu-LISA to provide guidance



2

REGISTRATION INFO

- Legal name
- Contact details:
 - Company e-mail, phone, post
 - Legal representative and back-up points of contact (name, phone, e-mail, post)
 - Functional e-mail for technical support
- Member State/ Third Country for which the registration is submitted
- Member States in which carrier operates/ intends to operate in the next 6 months
- Electronic copies:
 - Instruments of constitution (including statutes)
 - Extract of official company registration

4
OPTIONS



?

QUESTIONS / TECHNICAL ISSUES?

Consult <https://bit.ly/eu-LISA-Carriers>; if you cannot find an answer to your inquiry, write to carriers_onboarding@eulisa.europa.eu.



www.eulisa.europa.eu

EU-LISA

Important notice ONLY for land carriers

- *Verification of single/double entry Schengen visas is mandatory for land carriers after the end of progressive EiO of EES;*



Coach passengers, who are visa-required nationals, and who hold a multiple entry visa or other permits, will still be registered in EES at the border



Important notice ONLY for land carriers

- *Verification for ETIAS is optional for land carriers, for the first 3 years after EiO of ETIAS*



During those first 3 years coach passengers, who are ETIAS TA required, will need to be in possession of a valid ETIAS TA and will be registered in EES at the border



Raising awareness of land carriers' industry in 2024 – *National Authorities*

1. Kosovo*: a) Department of European Integration and Policy Coordination, b) Department of Road Transport Services
1. Serbia: Ministry of Interior
2. Montenegro: NFPOC forwarded material to Ministry of Transport and Ministry of Tourism
3. Bosnia & Herzegovina: a) Ministry of Communications and Transport, b) Ministry of Security
4. North Macedonia: Department for Border Affairs and Migration
5. Moldova: a) Ministry of Infrastructure and Regional Development, b) National Agency of Road Transport, c) General Inspectorate of Border Police
6. Ukraine: Administration of the State Border Guard Service of Ukraine

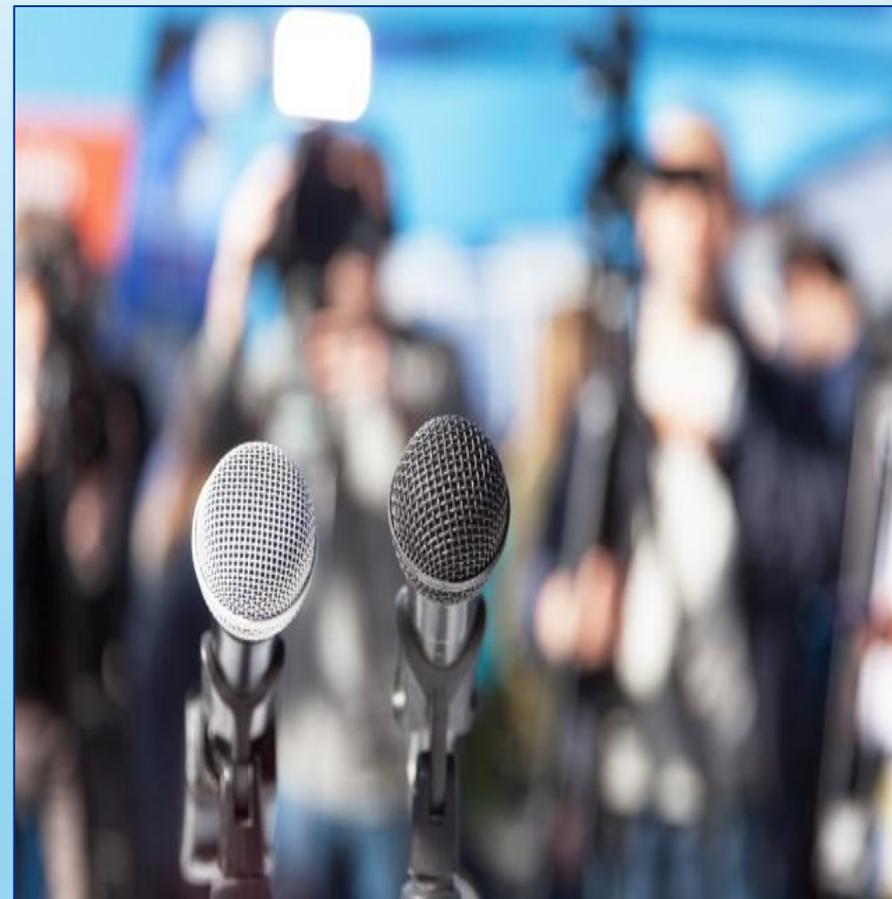
ATTEMPTED: Albanian Ministry of Transport and Ministry of Tourism



* This designation is without prejudice to positions on status, and is in line with UNSCR 1244/1999 and the ICJ Opinion on the Kosovo declaration of independence

Raising awareness of land carriers' industry in 2024 – *Associations*

1. International Road Transport Union
2. Associations from Romania, Italy, Croatia, Denmark, Sweden, Slovakia, Türkiye
3. The European Travel Agents' and Tour Operators' Associations



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EUROPEAN BORDER AND COAST GUARD AGENCY

Thank you for your attention!

**For any questions related to the ACU support, please
contact us at:
etias.acu1@frontex.europa.eu**

