

Tender No. PS/SRV/WBR/032/2025 – Setting up the Western Balkans Electronic Register of Road Undertakings (WBRRU)

Clarification no. 2

No.	Clarification request	Contracting authority's answer
1.	Hosting responsibility & tenant Could you confirm who provides and owns the cloud tenant for the WBRRU system (Contracting Authority vs. Contractor), and the related responsibilities for provisioning, access management, security baselines, and data-residency constraints in the EU?	The Contractor shall provide on behalf of the Contracting Authority the cloud tenant. The Contractor shall also pay for the cloud infrastructure until the Maintenance period ends. GDPR should be followed, and data should be EU resident. Thus, Contractor shall: • Sign the DPA (AWS DPA , Google CDPA or other Cloud Provider DPA) so GDPR processor terms and SCCs apply. • Select only EU regions for all runtime, backups, and analytics; verify that any cross-region replication is EU→EU. • Constrain support/administrator access to the EU (e.g., GCP Assured Workloads EU personnel access; use AWS EU-operated options). • Control data egress: keep logs, metrics, and diagnostics stored/processed in EU services; review product-specific

		exceptions when sovereign controls are enabled. • Encryption & keys in the EU: use at-rest encryption and EU-resident KMS/Cloud KMS keys; enforce TLS 1.2+/mTLS for data in transit
2.	Access to National Electronic Registers (NERs) vs. mock/sandbox During analysis and integration, will the Contractor interact only with simulated/test environments (e.g., RP test NERs, EU MOVEHUB/SEED+ sandboxes when available) and not with national production NERs? Please confirm that final ERRU production integration is out of scope for this tender.	Each RP shall provide access to the respective NER sandbox ERRU production integration is out of scope for this tender. Nevertheless, the system (WBRRU) shall be 100% compatible with ERRU, following its technical standards. The Contractor shall perform relevant tests to validate the compatibility.
3.	Connectivity and credentials for testing For RP and MOVEHUB integrations, who will provide/manage the required VPN/peering, certificates/keys, and test accounts? If possible, please indicate typical lead times for enabling these assets.	The Contractor shall provide/manage the required VPN, certificates/keys and test accounts on behalf of the CA until the end of the Maintenance period.

4.	It is stated that WBRRU should be hosted on a scalable, container-based cloud environment (e.g., Kubernetes on GCP or AWS). Please confirm that AWS Fargate with Elastic Container Service meets criteria?	AWS Fargate with Elastic Container Service meets the criteria. Nevertheless, there are trade-offs / risks (e.g. vendor lock-in, etc) that the Contractor in any case must acknowledge and provide mitigation measures in the Technical Proposal.
5.	“Free of charge” licenses: Is it foreseen that the Authority (or relevant governmental bodies) may provide, at no cost, market software licenses (e.g., Oracle, Microsoft) for the execution of the project? If yes, please specify the conditions, scope (production/test), duration, and allocation procedures.	The Contracting Authority does <i>not foresee</i> the provision of market software licences (e.g. Oracle, Microsoft) free of charge for the execution of this project. The Contractor shall be responsible for procuring, installing, and maintaining all software licences required for the implementation, testing, and operation of the WBRRU system, in accordance with the technical and financial offer and at the end of maintenance period they must transfer them including any keys and passwords (if applicable).

